

MY UNIVERSOUL CIRCUS Account – INSTRUCTIONS

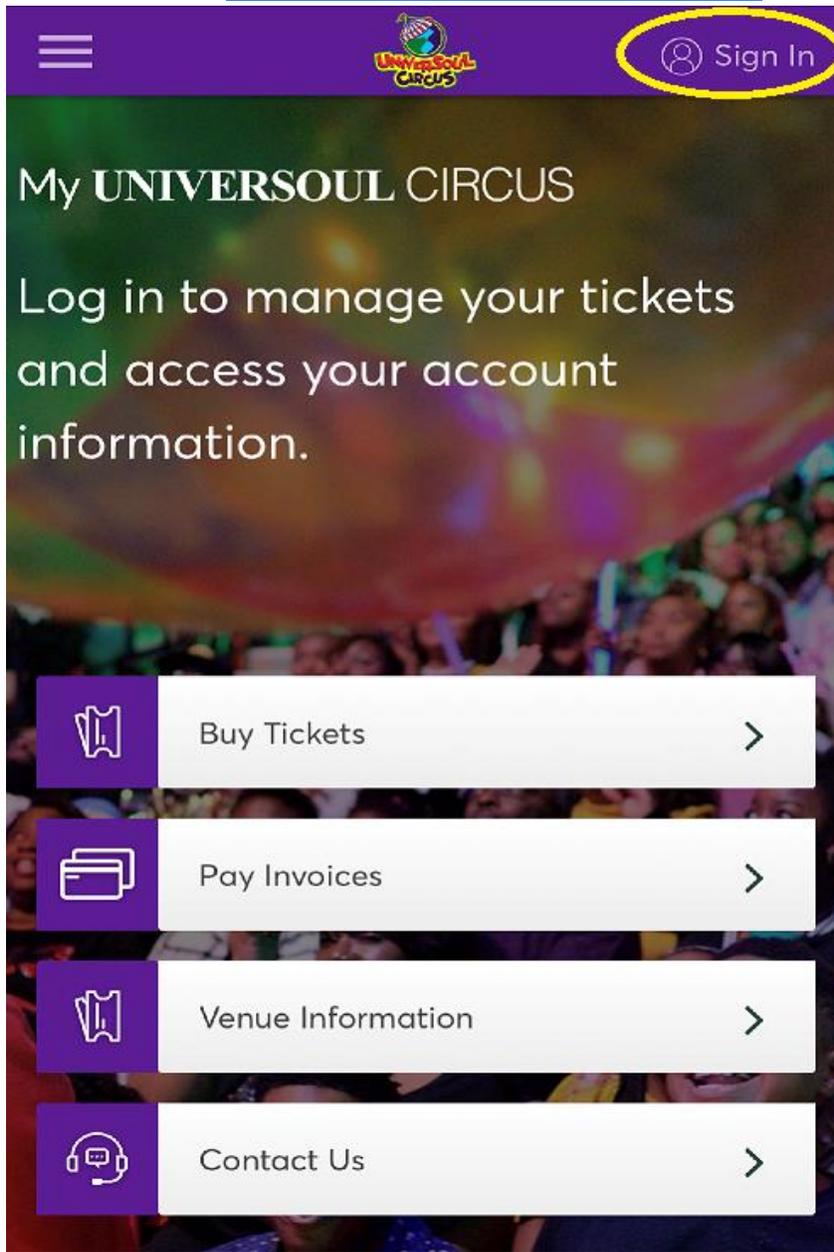
***Tickets are now mobile only and CANNOT be printed at home.**

SIGN IN OR CREATE AN ACCOUNT

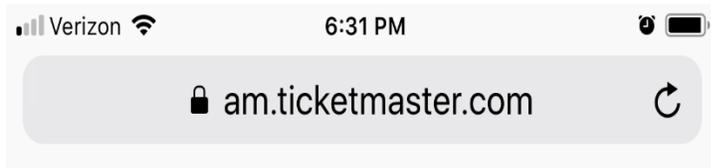
How do I login to access my tickets?

[Click Here](#) to Sign in or Create an Account

OR use this Link: <https://am.ticketmaster.com/universoul/>



SIGN IN using the *Email Address used at time of purchase



My Account

powered by *ticketmaster*

Sign In

Email Address *

Please enter your email address

Password *



Remember Me

[Forgot Password?](#)

Don't have an Account? [Click Here](#)

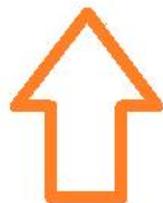
Accessing your Tickets

I've signed in, how do I get my tickets?

Once you are signed in, you will see My Events and MY TICKETS. Tap View All.



Tap the event you wish to view tickets.

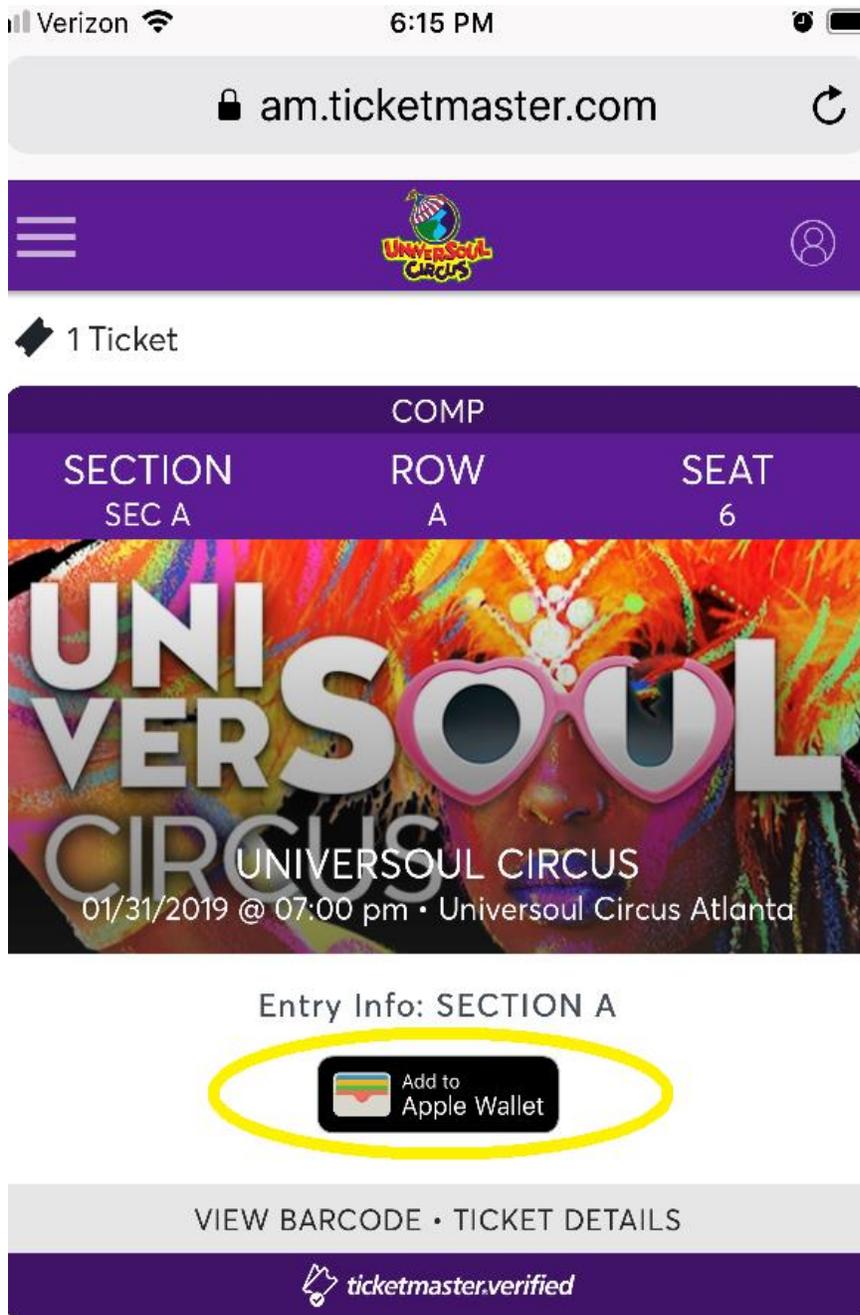


ADDING TICKETS To Apple Wallet or Google Pay

I see my tickets, how do I download to Apple Wallet for iPhones or Google Pay for Androids?

Once you tap View All, you will have the option to Add to Apple Wallet or Google Pay.

This will download your tickets and you will be able to access your tickets if you do not have WIFI connection at the time of entry.



Verizon 6:15 PM

am.ticketmaster.com

UNIVERSOUL CIRCUS

1 Ticket

SECTION	ROW	SEAT
SEC A	A	6

UNIVERSOUL CIRCUS

01/31/2019 @ 07:00 pm • Universoul Circus Atlanta

Entry Info: SECTION A

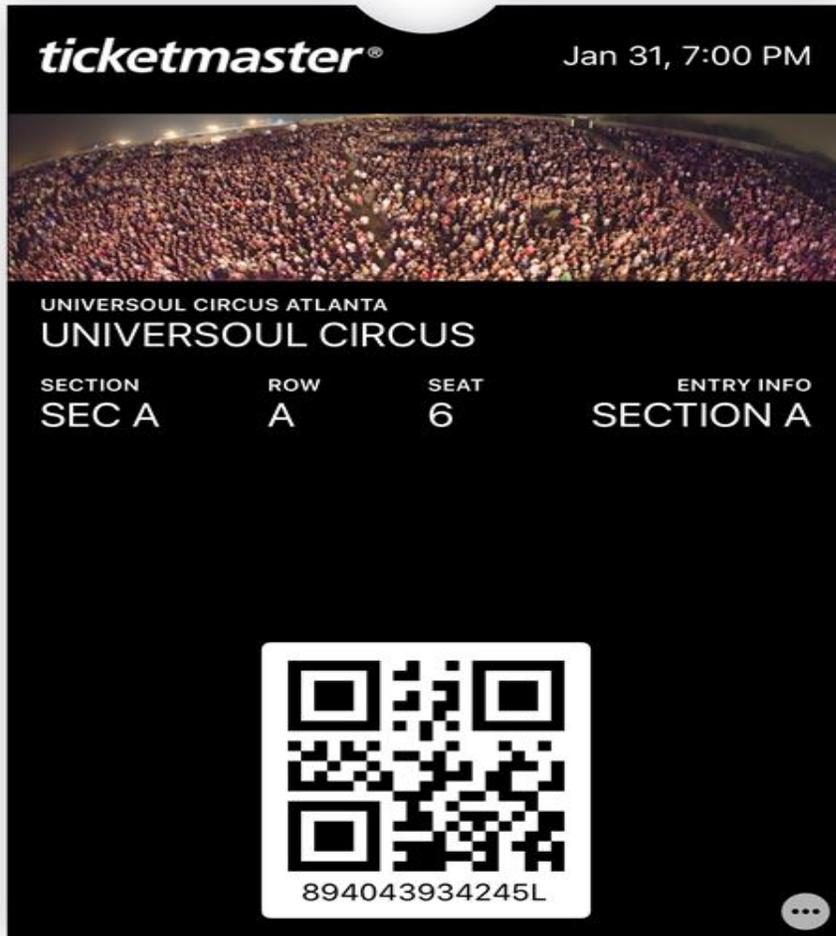
Add to Apple Wallet

VIEW BARCODE • TICKET DETAILS

ticketmaster.verified

Add tickets to Apple Wallet or Google Pay.

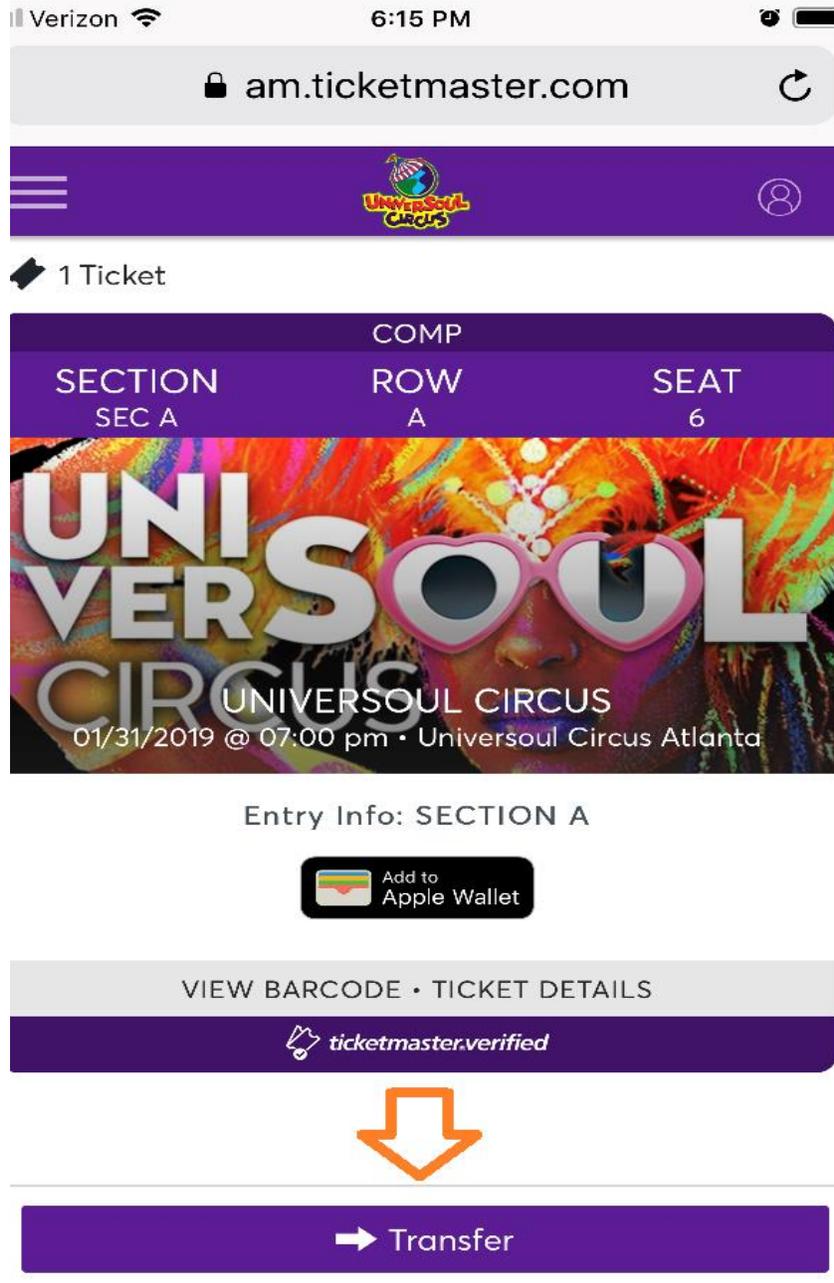
[Cancel](#) Event Ticket for Jan 31 at 7:00 P... [Add](#)



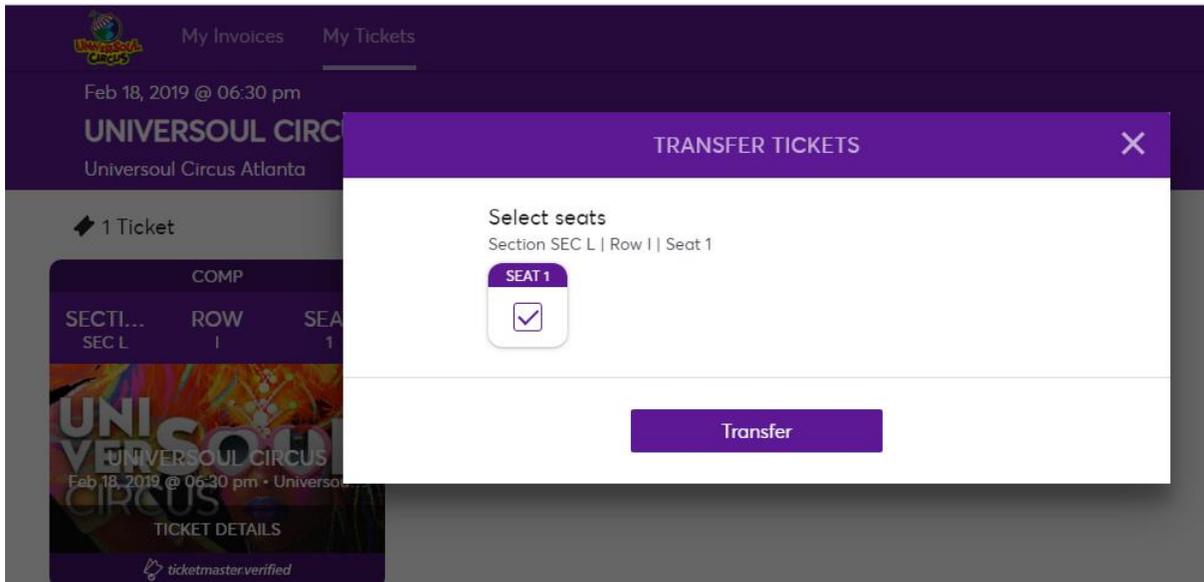
TRANSFER TICKETS

How do I transfer my tickets to someone else?

Sign in to MY UniverSoul Circus Account. Tap My Tickets and then View All. You will see the option to transfer your tickets.

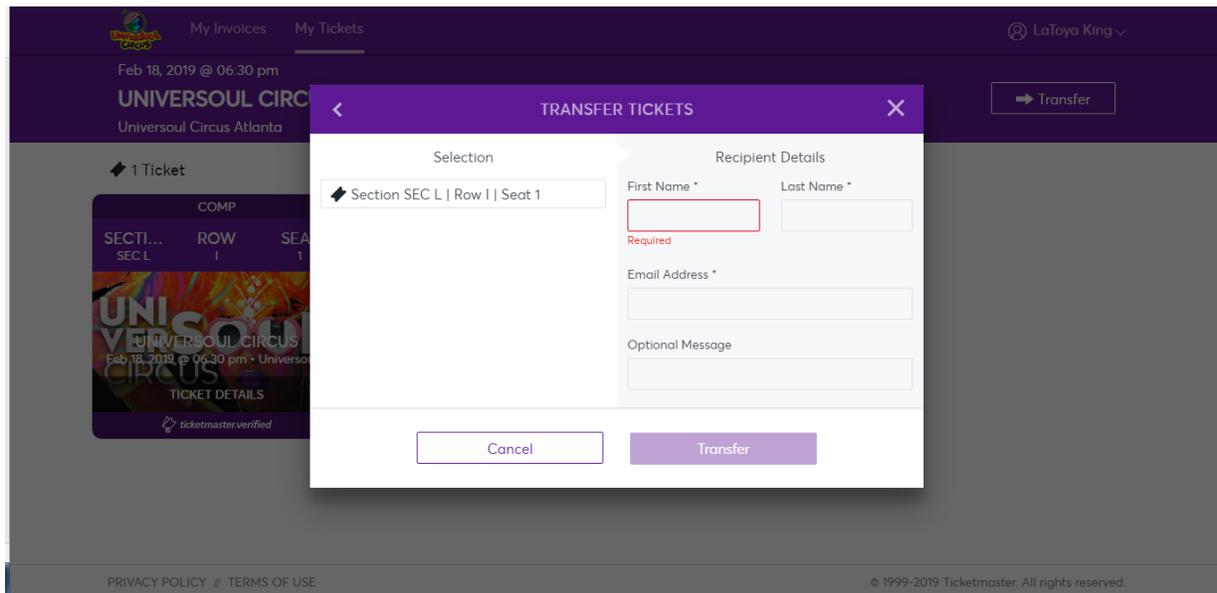


Check the seats you would like to transfer, tap transfer.



Fill in Transfer information, Tap transfer.

*Please make sure name and email address are accurate.



*You will receive Email Confirmation your tickets have been transferred.

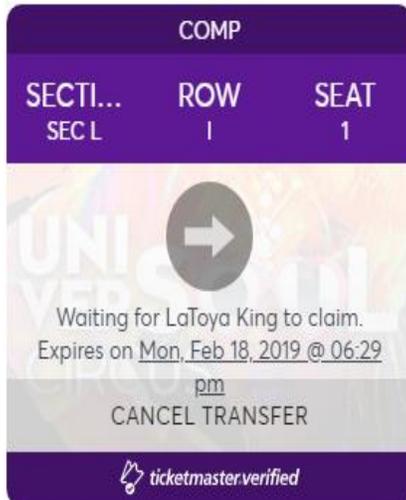
*You will also receive an email when tickets have been accepted.

HOW DO I CANCEL TICKETS I TRANSFERRED?

You must cancel ticket transfer BEFORE tickets are accepted. You can cancel signing into your UniverSoul Circus Account and cancelling transfer.



◆ 1 Ticket



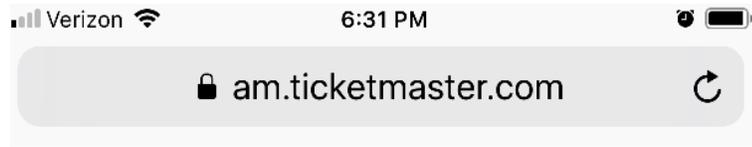
HOW DO I ACCEPT TICKETS TRANSFERRED TO ME?

You will receive an email notification letting you know tickets have been transferred to you. Click Accept and sign in to your UniverSoul Circus Account.

*If you do not have an account, please create by clicking "Don't have an account." See Create Account instructions below.

CREATE AN ACCOUNT

How do I Sign Up if I do not have an account? *Use the email address used to accept tickets.



My Account

powered by *ticketmaster*

Sign In

Email Address *

Please enter your email address

Password *



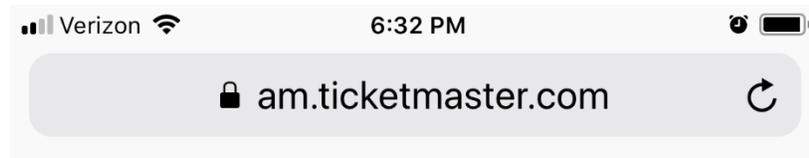
Remember Me

[Forgot Password?](#)

SIGN IN

Don't have an Account? [Click Here](#)

Fill in your Account Information.



My Account

powered by *ticketmaster*

Create Account

First Name *

Last Name *

Email Address *

Password *

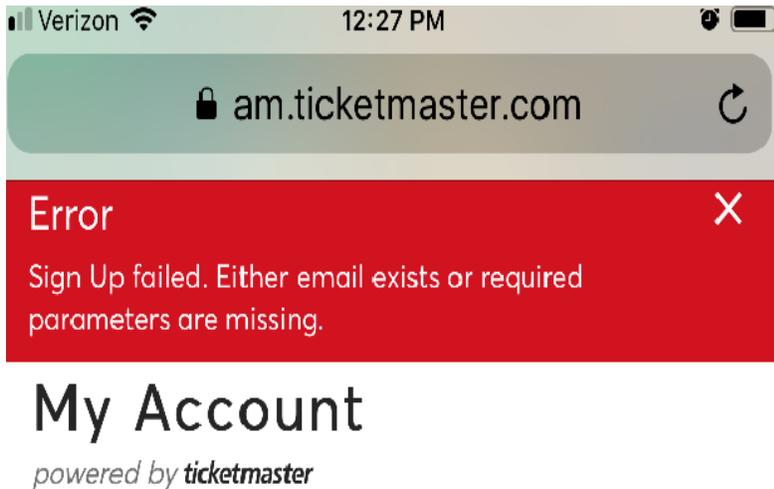
- ✓ 6 Characters Minimum
- ✓ 1 Number Minimum
- ✓ No special characters/symbols

By creating an account, you agree to our [Privacy Policy](#)

Already have an Account? [Click Here](#)

ERROR MESSAGE: Either email exists or required fields are missing.

If you receive error message when creating an account: Account Already Exists
It means you have an Account in the system using this email address and just need to reset your password. Try to reset password by going to Sign In screen.



Go back to Sign In page and Click Forgot Password. You will receive an email to reset your password.

Sign In

Email Address *

Please enter your email address

Password *

Remember Me

[Forgot Password?](#)

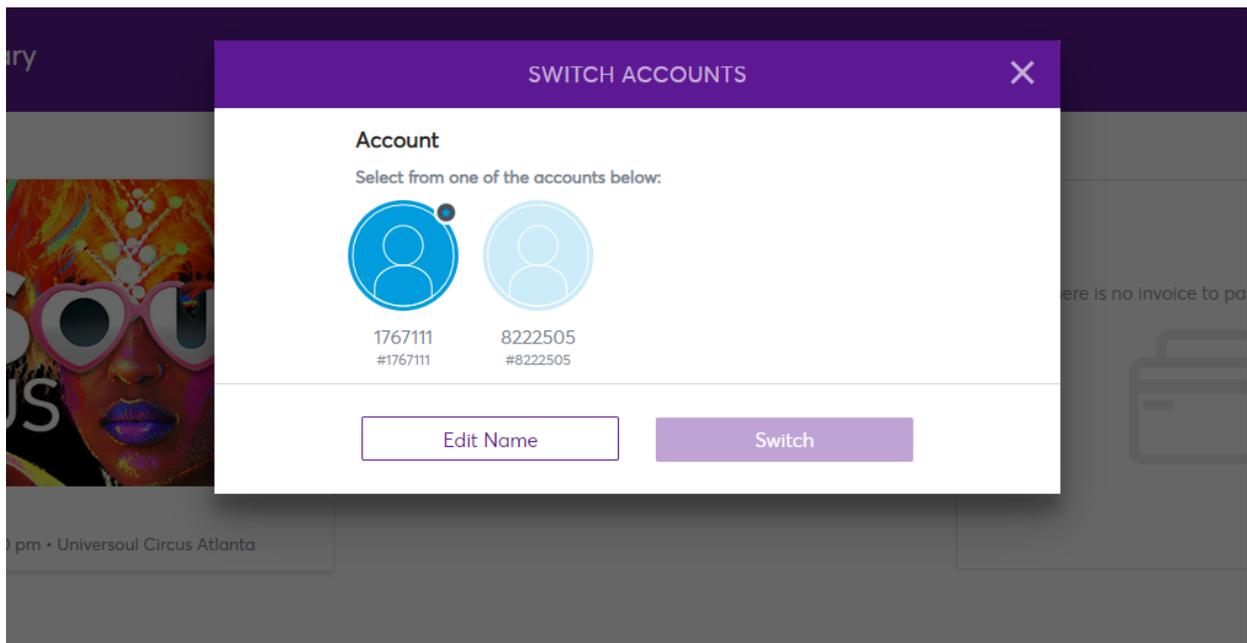
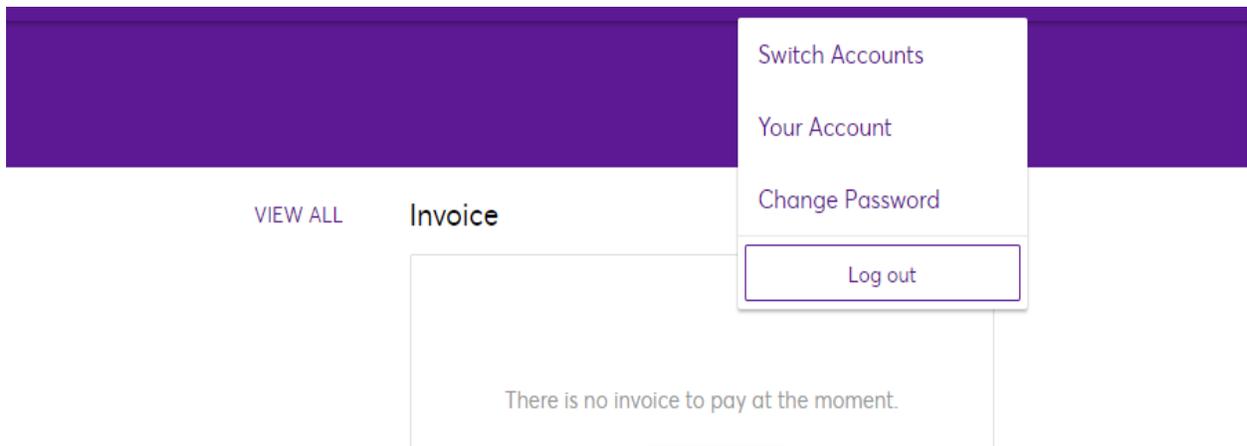
SIGN IN

Don't have an Account? [Click Here](#)

I'VE SIGNED IN, BUT I DO NOT SEE MY TICKETS.

If you have signed in but cannot view your tickets, try clicking here to see if you have multiple accounts. If you have multiple accounts, most likely your tickets are linked to a previous account.

Choose switch accounts.



CONTACT US – WE'RE HERE TO HELP

If you are having trouble, please feel free to contact UniverSoul Circus Customer Support at customerservice@universoulcircus.com.